



## Supplier Partners

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Valued Business Partner,

Following up on our note from earlier this month informing you that we reached a restructuring support agreement with a group of our creditors and our private equity sponsor, we wanted to let you know that as planned, SEG has made voluntary filings under Chapter 11 in order to implement our pre-packaged plan of reorganization.

### What This Means for You

We want to reiterate that this announcement has no impact on the way we conduct business with you:

- **We intend to pay our suppliers in full for goods and services provided both before and after the filing date of March 27.** Our supplier partners, contract counterparties, and all other trade creditors will receive payment in full on account of existing obligations in the ordinary course of business and aligned to current contractual terms. We expect our day-to-day operations to continue as usual.
- **During this process, more than 580 of our stores will remain open and run just as they do today.**
- **We have the cash we need to run the business.** Not only do we generate sufficient cash, but we have strong financial backing through this process. We can and will pay our suppliers and associates.
- **We intend to move through this process as quickly and efficiently as possible.** The work we have done over the past several months has positioned us to move through this process quickly, and we expect that it will conclude within 90 days.

If you would like additional information about the Company's restructuring efforts, please visit [www.segrovers.com/restructuring](http://www.segrovers.com/restructuring). Court documents and further detail can be found at a website administrated by the Company's claims agent, Prime Clerk, at <http://cases.primeclerk.com/SEG>. Thank you for your continued support and partnership.

Sincerely,

A handwritten signature in black ink, appearing to read "Scott Morris", enclosed within a large, loopy oval shape.

Scott Morris,  
Executive Vice President, Merchandising